



**FIND YOUR SWIM SKILLS.
FIND YOUR Y.**
For a better us.®

Brace Family YMCA Swim Lessons

704-716-4216 | Brooke.Collins@YMCACharlotte.org

WELCOME! We are SO glad to have you in our swim lesson program!!

Where do we meet?

Please proceed through the family locker rooms, rinse, and meet on the indoor pool deck. There will be a member of our staff on-hand to greet you and introduce you to your swim instructor.

What do we bring?

- Bathing Suit
- Towel
- Goggles
- Swim diapers and rubber pants, if required. Read further, below.

SWIM FAQs

Can I make-up individual missed classes?

We do not offer make up swim lessons. In the event that the YMCA cancels class (ie: weather, contamination, power outage, etc.) a credit will be added to your YMCA account at the END of the swim session,

Do I need to stay on the pool deck during my child's lesson?

Though our indoor pool is a great temperature for swimmers, it can be a little uncomfortable for observers. You are welcome to wait for your swimmer in our lobby, and watch lessons through the windows.

Can my child swim before or after their lesson?

Yes, practice makes perfect! Please have your child wear their green/yellow swim band. Children without swim bands must have a parent in the water and within arm's reach. Parents must be present during free swim time. Please check the schedule for our family/free swim time.

How long will it take my child to pass a level?

Knowing that each child learns and progresses at a different rate, the levels are not designed to be passed in one session. Like dance or tae kwon do, many swimmers will continue in the same level for 2-6 sessions until they are able to master all of the skills. Please do not be discouraged

if your child needs to repeat a level more than once. The instructors will continue to build skills in each session, and it's important that kids are in the level comparable to their skill-set, so that the classes are comprised of children with similar ability levels.

My child is not potty trained. What do you require them to wear for swim lessons?

Participants who are not fully potty trained must wear a disposable swim diaper, rubber pants with elastic around the legs and a swimming suit (all 3 garments need to be worn for class). Please have your child use the bathroom before entering the pool.

What do we do in the event of inclement weather?

We are required to close all pools for 30 minutes after the last time our staff sees lightning or hears thunder. If class is cancelled, a credit will be added to your account at the end of the swim session. Please ensure your email and phone number are up to date on your account so we can communicate with you properly.

How will I know if the pool is closed due to inclement weather?

Please check your email and text messages for updates. If the pool is closed, we also utilize the YCLT+ app for members. As always, you can call the front desk staff at 704-716-4200.

Facility and Health Regulations

Please keep your child home if your child:

- has had a fever or vomited within the last 24 hours.
- has had diarrhea or intestinal flu within the last 24 hours
- has green/yellow discharge from the nose
- has pink-eye, ringworm, or any other contagious illnesses.

Refund Policy:

Full refunds are available before a session begins. Once a session has begun and before the 4th lesson, a 50% refund will be available. No refunds are available after the 4th scheduled lesson.

Private Lessons:

The Brace Family YMCA does offer private/semi private swim lessons. If you have questions in regards to this, or want to get on the schedule please email:

Brooke.Collins@ymcacharlotte.org for more information.